



Kraken Club Membership Agreement

Customer Information	
Name:	Account Number:
Email:	Phone:
Renewal Payment Method:	

Cycle Information	Please Circle: <u>E-Bike</u> <u>Analog</u>
Brand:	Model:
Color:	Model Year (if known):

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Color:	Model Year (if known):

Annual Agreement Type	Please Initial Below:
Analog \$350	
E-Bike \$400	

***If you plan to apply the benefits of this membership towards E-Bike service, you must purchase the E-Bike agreement. If you choose the Analog agreement, all service on E-Bikes will be billed at full shop rates. All listed bikes must be of the same household.

Kraken Club Membership Agreement

Service Includes:	
Analog:	E-Bike:
Full Yeti level tune-up of one bicycle of your choice performed by one of our certified technicians. This includes up to two hours labor and the standard tune-up parts including lube, tire sealant, brake fluid. Multi-point evaluation and test ride with detailed report on overall equipment health and recommended service. Included tune-up must be completed within November 1st-March 31st.	Full Yeti level tune-up of one bicycle of your choice performed by one of our certified technicians. This includes up to two hours labor and the standard tune-up parts including lube, tire sealant, brake fluid. Multi-point evaluation and test ride with detailed report on overall equipment health and recommended service. Battery health test and charge. Included tune-up must be completed within November 1st-March 31st.
20% discount on all Analog bike service for the calendar year (provided bikes are listed on Membership Agreement). New bikes purchased from Riverside Cycles will come with a free 1-year Membership Agreement.	20% discount on all Electric and Analog bike service for the calendar year (provided bikes are listed on Membership Agreement). New bikes purchased from Riverside Cycles will come with a free 1-year Membership Agreement.
20% Discount on all non-service accessories, and apparel for the calendar year (non-discountable items and new bicycle purchases not included).	20% Discount on all non-service accessories, and apparel for the calendar year (non-discountable items and new bicycle purchases not included).
20% Discount on all service parts and materials for the calendar year (non-discountable items and new bicycle purchases not included).	20% Discount on all service parts and materials for the calendar year (non-discountable items and new bicycle purchases not included).
10% Discount on new bicycles purchases from Riverside Cycles.	10% Discount on new bicycles purchases from Riverside Cycles.
FREE Winter bike storage with renewal.	FREE Winter bike storage with renewal.

FREE Rental Analog bike while your equipment is being serviced (E-bikes not included, limited by availability).	FREE Rental Analog or E-bike while your equipment is being serviced (limited by availability).
Priority service and no rush fees. Member bikes will be moved to the top of our service schedule. Rush and Stop-&Drop fees are waived. (If multiple member bikes are in for service they will be handled on a first come first serve basis but will always be prioritized over non-member equipment).	Priority service and no rush fees. Member bikes will be moved to the top of our service schedule. Rush and Stop-&Drop fees are waived. (If multiple member bikes are in for service they will be handled on a first come first serve basis but will always be prioritized over non-member equipment).

Terms and Conditions	
Analog:	E-Bike:
Discounts and benefits only cover equipment owned by the original purchaser of this Membership Agreement.	Discounts and benefits only cover equipment owned by the original purchaser of this Membership Agreement.
The Membership Agreement automatically renews annually on January 1st unless canceled in writing by either party, prior to annual billing date.	The Membership Agreement automatically renews annually on January 1st unless canceled in writing by either party, prior to annual billing date.
Additional repairs (outside warranty items) will be estimated using the preferred labor rate and discounted material costs.	Additional repairs (outside warranty items) will be estimated using the preferred labor rate and discounted material costs.
The Membership Agreement is only available to customers that meet our credit terms. Rates are subject to change.	The Membership Agreement is only available to customers that meet our credit terms. Rates are subject to change.

Customer Name (Print):

Customer Signature:

Date: